



GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF MOTOR VEHICLES



MEMORANDUM

To: Automobile Dealerships

From: Fabien Toussaint, DC DMV Processing Center Manager

Date: Monday, December 21, 2020

Subject: DC DMV Dealer Operations Update

Update. This is the District of Columbia, Department of Motor Vehicles (DC DMV) update for Automobile Dealers, as of Monday, December 21, 2020.

- **The District of Columbia Government is still operating under the COVID-19 Public Health Emergency regulations.**
- **As a result of the COVID-19 pandemic, DC DMV's Processing Center is experiencing delays processing dealer work. The average processing time is currently 30 days.**
- **Dealer transactions should still be submitted via mail or overnight mail, and must include return overnight shipping labels and envelopes for the expected deliverables.**
- **There will be no dealer services for expedited dealer transactions services until further notice.**
- **All DC DMV Service Center locations, including Ticket Adjudication Services, and the Brentwood Commercial Driver License (CDL) Office, are still operating on an "Appointment Only" basis, by performing limited in-person services.**
- **The DC DMV Inspection Station is fully operational on a "first come, first serve" basis. The Inspection Station Fall/Winter operating hours are Tuesdays to Saturdays, from 7:00am to 3:00pm, and Wednesdays from 8:00am to 3:00pm.**
- **At the Southwest Service Center (95 M Street, SW), the appointment only services facilitates in-person, individual transactions for vehicle**

title and registrations, as well as, dealer/runner same day vehicle title and registrations with a three (3) transaction limit. The vehicle must have an expiring dealer issued temporary registration, which will expire within the next fifteen (15) days of the appointment date. Once again, the dealer/runner must have an appointment in order to receive window service.

- **All DC Government COVID-19 public safety guidelines are in force at all DC DMV locations, and no service will be provided if customers do not comply with these guidelines.**
- **DC DMV online services remain available, and customers are encouraged to use online options by visiting dmv.dc.gov.**
- **DC DMV has extended the expiration date for all documents expiring from March 1, 2020 through the duration of the public health emergency, including driver licenses, identification cards, vehicle registrations, vehicle inspections, ticket payments and ticket adjudication responses, until 45 days after the public health emergency concludes. All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire during that timeframe, have been granted a waiver without penalty until DC DMV reopens at full operating capacity.**
- **Please visit the DC DMV official website at dmv.dc.gov for current updates on DC DMV's operational status and hours of operation.**
- **For dealer questions or concerns, please email dcdmvdealerinfo@dc.gov.**