



GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF MOTOR VEHICLES



MEMORANDUM

To: Automobile Dealerships

From: Fabien Toussaint, DC DMV Processing Center Manager

Date: Saturday, May 30, 2020

Subject: Update - DC DMV Operating Status For Dealer Transactions

Update. Please be advised of the following District of Columbia, Department of Motor Vehicles (DC DMV) operations changes, which have become necessary in compliance with Coronavirus (COVID-19) public safety protection measures.

- **DC Mayor Muriel Bowser recently issued a new Mayor's Order to extend the state of emergency and public health emergency for Washington, DC through July 24, 2020. The Mayor also announced the Phase One re-opening of DC by lifting the Stay-at-Home Restrictions along with opening some retail establishments, restaurants, recreational activities, and limited governmental services.**
- **Effective Tuesday, June 2, 2020, the DC DMV Southwest Service Center will operate on an "Appointment Only" basis through Phase One of the District's reopening plan, by performing limited in-person services.**
- **All other DC DMV locations, including the DC DMV Inspection Station, will remain closed through the duration of the Phase One Re-Opening.**
- **The limited, appointment only services during the Phase One Re-Opening only facilitates in-person, individual transactions for First Time License and REAL ID Conversions, First Time Title and Registrations (no renewals), and Driver License Knowledge Testing**
- **There will be no dealer services walk-ins for drop-off dealer transactions, no same-day dealer transactions service, and no expedited dealer transactions services.**

- **Dealer transactions must still be submitted via mail or overnight mail.**
- **Turn-around times on dealer transactions will remain at DC DMV's targeted service level of seven business days.**
- **DC DMV online services remain available, and customers are encouraged to use online options by visiting dmv.dc.gov.**
- **DC DMV has extended the expiration date for all documents expiring March 1 through the duration of the public health emergency, including driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication responses, until 45 days after the public health emergency concludes.**
- **All driver licenses, vehicle registrations, and vehicle inspections scheduled to expire will be granted a waiver without penalty until DC DMV reopens at full operating capacity.**
- **Please visit the DC DMV official website at dmv.dc.gov for current updates on our operational status and hours of operation.**