PALIDIN Enterprise – Dashboard Module

Who benefits from the dashboard?

Any organization that operates more than one physical store or branch location can benefit from the PALIDIN Enterprise Dashboard add-on. This web-portal allows management teams to monitor all their installed systems from one convenient and centralized location.
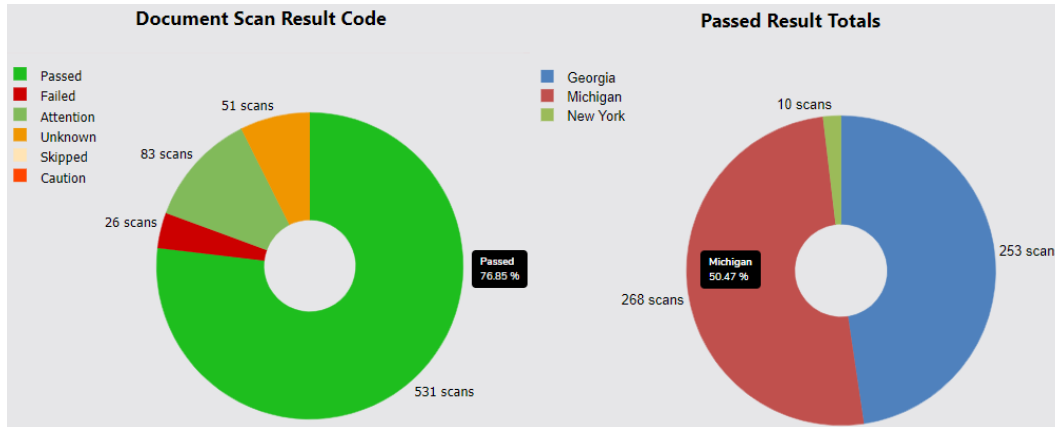
The top-level dashboard, pictured above, displays a summary of the authentication results and the respective transaction counts. Drill-down reporting allows visibility at any detail level: per system, per store, per region, per state, per country, etc. There are no limits as to how many levels can be designed into the database. The portal allows you to display the supporting transaction details as well.

Benefits:

- ✔ Ability to fully customize what data is stored in the cloud
- ✔ Unlimited dataset hierarchy/levels (e.g. city, state, region, country, brand, etc.)
- ✔ Discover valuable loss prevention insights and patterns:
  - o Inform associates that Michigan stores have seen an increase in counterfeit documents from the state of Ohio.
- ✔ Monitor store compliance to company policy:
  - o Are associates authenticating the ID document when opening a new account?
  - o We opened 100 new accounts last month but only 65 documents were authenticated.
- ✔ Permission-base user profiles:
  - o Regional managers can see the data for all locations they manage while a Director can see the data for the entire organization.
- ✔ Easily digestible information:
  - o Store A has had 300 document scans in total last month. 90% were passed result, 10% were failed results.
- ✔ PALIDIN Enterprise uses Microsoft SQL "Always Encrypted" feature to protect the transaction record while in transit and at rest.

DR (9/12/19)