



GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF MOTOR VEHICLES



MEMORANDUM

To: Automobile Dealerships

From: Fabien Toussaint, DC DMV Processing Center Manager

Date: Tuesday, March 17, 2020

Subject: DC DMV Operating Status For Dealer Transactions

Please be advised of the following dealer transactions processing changes, which have become necessary due to the nationwide Coronavirus (COVID-19) public safety protection measures.

- Effective Tuesday, March 17, 2020 and continuing through Tuesday, March 31, 2020, until further notice, **all** Dealer transactions will be completed via mail in or drop-off at DC DMV Southwest Service Center – 95 M Street, SW, Washington, DC 20024
- There will be no “same-day” Dealer Window service at DC DMV Southwest Service Center – this service is temporarily suspended
- There will be no Expedited Dealer Service – this service is temporarily suspended
- Dealers may still contact DC DMV via email at dcdmvdealerinfo@dc.gov and emails will be responded to within 2 business days
- The processing turn-around time for all dealer transactions will be seven (7) business days

Note: Until March 31, the District of Columbia Government is operating under a modified posture in order to mitigate the spread of the coronavirus (COVID-19). However, residents are still able to access many essential services.

- The Self-Service On-Board Diagnostic (OBD) Emissions Kiosk located at 300 Van Buren Street, NW will remain open 24/7
- The DC DMV Southwest Service Center at 95 M Street, SW will be the **ONLY** service center open, however, residents must make an appointment prior to coming to the service center

- DC DMV online services remain available, and customers are encouraged to utilize online options
- DC DMV will extend the expiration date for driver licenses, identification cards, vehicle registrations, inspections, ticket payments and ticket adjudication requests until Friday, April 17, 2020
- All DC driver licenses, vehicle registrations, and vehicle inspections scheduled to expire between March 16 and March 31 will be granted a waiver without penalty until DC DMV reopens at full operating capacity